



An Ohio based multidisciplinary UX designer with [over 8 years of experience](#) and a passion for designing human-centered products that streamline processes and enhance the user's experience.

## Selected Experience

### J.P. Morgan Chase & Co., Sr. UX Designer

March, 2020 - Current

- Leads design vision and product direction communications with cross-functional partners and ensures alignment on the overall product and business strategies.
- Collaborates with multidisciplinary teams to create roadmaps, research objectives, UX strategies, content strategies, information architectures, business requirements, and scrum processes.
- Educes stakeholders, business partners, and product teams on successfully partnering with the DCE UX Team and implementing UX best processes.
- Formerly, the UX Designer and Researcher for the Legal Engagement application within the CTUX Legal space. Responsibilities included:
  - Conducting research and determining prioritized features
  - Collaborating with product and technology leads
  - Iteratively designing front-end user interfaces
  - Creating business documents that demonstrated the project's progress
  - Skillfully articulating complex concepts
  - Designing the end-to-end experience

### Bath and Body Works, Lead UX Designer

September, 2018 - March, 2020

- Co-led the end-to-end design process of the Buy Online Pickup in Store user experience. This experience contributed to a 48% (from \$743.5 million to \$1.239 billion) sales increase for the first nine weeks of the second quarter of 2021 compared to the same period of 2020.
- Coordinated and presented UX high-fidelity prototypes to business stakeholders. Elaborated on the rationale behind design decisions by advocating for users and meeting business needs.
- Established collaborative partnerships with Business Analysts, which helped develop functional requirements, confirm the projects' scope and simplify the project delivery process.
- Created project timelines and allocated work to UX Designers. Oversaw UX Designers on individual projects and communicated the progress of projects to the UX Manager.
- Regularly met with third-party vendors to understand project implications and establish our partnership's standards.
- Oversaw the UX portion of user acceptance and quality assurance testing in each monthly sprint release, which guaranteed the successful launch of functional enhancements and new experiences.

### g2o, UX Designer

February, 2018 - September, 2018

- Facilitated and synthesized user research for First National Bank. Assisted in the development of personas and user journeys. Analyzed and formulated findings into validation for research and UX strategies.
- Created user flows and validated decisions through multivariate usability testing. Created user flows and high fidelity prototypes for Key Bank (transaction disputes), Big Lots (POS system), FedEx (fulfillment), and First National Bank (pre-login checking and savings accounts selection, sign-up, and account origination).

## Say Hello!

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## Education

### Columbus College of Art and Design

BFA Advertising and Graphic Design

August of 2007 - June of 2012

## UX Skillset

UX Strategy  
User Research  
Information Architecture  
User Flows  
Wireframes  
Interaction Design  
Prototype Design  
Usability Testing

## Business Skillset

Articulating Design Decisions  
Creating Cross-Functional Alignment  
Comprehension of OKRs and KPIs  
Multidisciplinary collaboration  
Oversight and management  
Product Strategy  
Research Strategy

## Programs Used

Figma Sketch

Jira Software Confluence

Ai Ps